

Service & Support



LANCOM Warranty Advanced Option

Safeguarding of critical network components due to an extended warranty and an advanced replacement to the next working day



- Extension of the manufacturer warranty of a LANCOM device from 3 to 5 years*
- Shorter downtimes due to the advanced replacement to the next working day
- Registration of the option within the first three months after purchase of the LANCOM device
- Available as S, M, L, and XL option, depending on the device type. Also for LANCOM switches

* Applies only for devices with a regular warranty of 3 years

LANCOM Warranty Advanced Option

More warranty

With the LANCOM Warranty Advanced Option you benefit for two additional years of advantages such as the free-of-charge repair processing and the LANCOM service.

Shorter downtimes

With the advanced replacement to the next working day you prevent longer network downtimes and can continue all network services as soon as possible.

Maximum planning security

Plan ahead with the LANCOM Warranty Basic Option and your devices are optimally safeguarded.

Procurement

The LANCOM Warranty Advanced Option can be procured via the distribution and our resellers. The option can be easily registered online.

Conditions

- Registration of the option within the first three months after purchase of the LANCOM device
- The option is bound to a specific device (serial number) and is not transferable

Service categories*

LANCOM Warranty Advanced Option S	Service category S: All devices with CPE casing and all managed switches with up to 26 ports
LANCOM Warranty Advanced Option M	Service category M: All devices with IAP casing
LANCOM Warranty Advanced Option L	Service category L: All devices with OAP casing, all managed switches with more than 26 ports, the LANCOM 7100+ VPN, and the LANCOM WLC 4025+
LANCOM Warranty Advanced Option XL	Service category XL: LANCOM 9100+ VPN and LANCOM WLC-4100

Item numbers

LANCOM Warranty Advanced Option S	10715
LANCOM Warranty Advanced Option M	10716
LANCOM Warranty Advanced Option L	10717
LANCOM Warranty Advanced Option XL	10718

* The service category of each LANCOM device can be found in the LANCOM price list.